

## **Future Ready Communications Built For Financial Institutions**

Financial institutions operate in an environment where trust, speed, and compliance are non-negotiable. To keep pace, technology leaders need communication infrastructure that is secure, reliable, and built to evolve. SmartChoice delivers tailored solutions that unify security, regulatory compliance, and network performance—helping firms streamline operations, reduce risk, and scale efficiently.

## Solving Your Challenges

**Data Security & Compliance**(FINRA, PCI,
HIPAA, GDPR

Reliable
Network Uptime
For Uninterrupted
trading &
operations

Modern Infrastructure Tailored for finance specific needs.

# Our solutions include a suite of proprietary features designed to address the challenges faced by financial companies:



#### TLS/SRTP Encryption

Safeguard communication channels to ensure the confidentiality of sensitive information.



#### **Microsoft Teams Integration**

Seamless integration to deliver a secure, enterprise-grade voice solution built for financial institutions.



#### **Shared Line Appearances**

Monitor, manage, and place calls on behalf of specific extensions directly from their desk phone.



#### **Trader Line Call Barging**

Enables real-time monitoring of trader lines by authorized personnel to ensure adherence to internal policies and regulatory standards.



#### **Ring-Down Lines**

Integration with IPC and Flexenet enables dedicated, secure lines for instant communication with floor traders, accelerating decision-making.



#### **Global Relay Integration**

Ensure complete communication archiving to support FINRA compliance, regulatory requests, and internal investigations.

**CONSOLIDATION. STANDARDIZATION. SCALABILITY. Everywhere You Grow.** 





# **The Premier Voice, WiFi, and Managed Connectivity Provider for Enterprises Throughout North America.**

## One Bill. One Call. One Provider.



## **VOICE SOLUTIONS +**

Centralize your Voice, Video, Chat, & SMS. Seamless integration with Microsoft Teams via VOIP or an On-Premise PBX.



## INTERNET, WIFI, & SD-WAN

Nationwide, wholesale agreements with every major ISP. Consolidate diverse connections with one carrier relationship for troubleshooting, billing, and managed failover.



### **ADVANCED CONTACT CENTER**

Cloud-native, omni-channel contact center with real-time analytics and seamless CRM integration. Built for speed, scale, and standout customer experiences.



## **NETWORK EXPENSE MANAGEMENT (NEM)**

Do you have so many bills that you don't know what you're paying for? Take control of your IT spend. We audit all network charges and consolidate them into one invoice across your entire stack.



## **24/7/365 US-BASED SUPPORT**

With a refined North American footprint, we pride ourselves in our white-glove support and on-site installation.

**CONSOLIDATION. STANDARDIZATION. SCALABILITY. Everywhere You Grow.** 

